

Ingwe TVET College



Enquiries: L. Mnyukana

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Ext 177

RE - ADVERT

BID DESCRIPTION	BID NO	CLOSING DATE	ENQUIRIES
LICENCE RENEWAL OF MANAGE ENGINE SERVICE DESK PLUS ENTERPRISE EDITION- SUBSCRIPTION MODEL.	INGWE/076/2023	DATE: 25/03/2024	TECHNICAL: MR. K. SIPUKA TEL: 039 940 2142 SCM: MR. L. MNYUKANA TEL: 039 940 2142

Kindly furnish me with a written quotation for the provision of services as detailed in the enclosed specification.

The quotation must be submitted on the letterhead of your business or have your business stamp. Quotation may be hand delivered before 12H00pm at Ingwe TVET College, Mount Frere Administration Offices at the reception area or email to lmnyukana@ingwecollege.edu.za

THE FOLLOWING MANDATORY DOCUMENTS MUST BE SUBMITTED WITH THE QUOTATION AND FAILURE TO SUBMIT WILL LEAD TO THE BIDS BEING DECLARED NON-RESPONSIVE:

- Price(s) quoted must be valid for at least thirty (30) days from date of your offer.
- Price(s) quoted must be firm and must be inclusive of VAT.
- Firm Delivery Period must be indicated.
- A valid SARS TAX Compliance status with PIN.
- Updated CSD (Central Supplier Database) report.
- Company municipal statement of account not older than three (3) months or company lease
 agreement if renting premises or affidavit from SAPS stating that the company is not obliged to pay
 municipal rates or ward council letter confirming the proof of address for the company for non rates
 paying areas or rural areas.
- Joint Ventures to attach: JV Agreement and letter of Signatory.
- Sita Accreditation is required
- Completed SBD 4 as per PFMA SCM Instruction No. 03 of 2021/22 effective from 1 April 2022, the revised SBD 4 must be fully completed and signed. SBD 8&9 are repealed (no longer required). Failure to submit as instructed will lead to the bids being declared non responsive. Bidders must download the revised SBD 4 from the College website or National Treasury website.

BIDDERS SHOULD TAKE NOTE OF THE FOLLOWING BID CONDITIONS:

- Ingwe TVET College Supply Chain Management Policy will apply.
- 80/20 preferential procurement point system will be applied.
- Ingwe TVET College does not bind itself to accept the lowest bid or any other bid and reserves the right to accept the whole or part of the bid.
- Bids which are late, incomplete and unsigned will not be accepted.
- No quotations will be considered from persons in the service of the state.
- Failure to comply with these conditions may invalidate your offer.
- Only quotations sent to the above-mentioned e-mail address will be accepted.

EVALUATION CRITERIA

The 80/20 preferential procurement point system will be applied as the project is estimated to be more than R30 000.00.

Price - 80 point - 20 points

"On the 04 November, the minister of Finance gazetted new Preferential Procurement Regulations (2022 Regulations) under the Preferential Procurement Policy Framework act, 2000 (PPPFA), this was aimed at aligning the regulations to the February 2022 Constitutional Court judgement. That judgement ruled that the Minister exceeded his powers in prescribing the 2017 Regulations. The Public Procurement Bill is being finalized, which will empower the Minister of Finance to set preferential procurement, the 2022 Regulations repeal the 2017 Regulations and take effect on the 16 January 2023"

SPECIFIC GOAL POINTS BREAKDOWN

SPECIFIC GOALS	PREFERENCE POINTS ALLOCATED OUT OF 20	DOCUMENTATION TO BE SUBMITTED BY BIDDERS TO VALIDATE THEIR CLAIM FOR POINTS
Black ownership: An EME or QSE which is at least 51% owned by black people	8	ID Copy CIPC (Company registration) CSD report (the ownership status of the 2 documents must correspond to be awarded points)
Women ownership: An EME or QSE which is at least 51% owned by women	4	ID Copy CIPC (Company registration) CSD report (the ownership status of the 2 documents must correspond to be awarded points)
Youth ownership: An EME or QSE which is at least 51% owned by youth. (Up to 35 years of age)	4	ID Copy CIPC (Company registration)' CSD report (the ownership status of the 2 documents must correspond to be awarded points)
Disability: An EME or QSE which is at least 51% owned by people with disability		 ID Copy CIPC (Company registration) CSD report (the ownership status of the 2 documents must correspond to be awarded points) Medical certificate SASSA registration or confirmation of disability from a relevant authority.
District municipality, Alfred Ndzo District Municipality, and the Joe Gqabi District Municipality	2	 Municipal rates account OR Letter from councilor confirming residence or Lease Agreement
Non – submissions	0	 No points will be claimed if the bidders failed to submit the required documents

NB: SPECIFICATION ATTACHED

SIGNATURE

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SERVICE DESK SPECIFICATION

REQUIREMENTS

ManageEngine Servicedesk Plus Enterprise Edition-Subscription Model with 1500 nodes for

- Service Desk for 8 Technicians meeting ITIL standards
- Asset Management for 1500 workstations
- Server Monitoring
- Technicians need service desk to receive tickets, request for change, incident management and resolve while keeping track of resolutions on a KB
- Project Tickets will also need to tracked on Service Desk
- Workstations are on Multiple domains with limited access to all Domains controllers
- 6 Sites with one Server per site and 150 to 200 workstations

PROOF OF SUPPLIER BEING A REGISTERED RESELLER OR DISTRIBUTER FOR ICT HARDWARE AND SITA ACREDITATION IS REQUIRED

Prepared by

KHAYALETHU SIPUKA

Date: /